

## Complete Interviews

### Interview partner:

A = Laura

B = Laura

C = Laura

D = Laura

E = Tristan

F = Tristan

G = Sophie

H = Sophie

I = Jule

J = Jule

### Are you studying or working at the moment? What is it that you do?

- a. Student, hydro engineering
- b. Government employee, consultant
- c. Software developer
- d. Student, architecture

### How would you rank your computer and internet skills?

- a. Mediocre
- b. Necessary basics
- c. Above normal
- d. mediocre

### What browser do you utilize and where do you use it? (at home/ smart phone)

- e. uses Google Chrome as well as Safari is going to use only one browser in the foreseeable future because synchronization of bookmarks is becoming more and more important
- f. uses Firefox at home as well as on the notebook
- g. has been using Firefox for a short time, used IE before that
- h. uses Firefox

### How often do you daily work with the internet?

- g. Accesses the internet daily (constantly) to socially interact (Facebook), to research something or to just keep up to date on worldly affairs
- h. Uses the net twice or thrice daily to read newspapers or to do some shopping

### If you find a page you'd like to use again, what do you normally do?

- a. Bookmarks it, looks it up in the chronic
- b. Bookmarks it
- c. Just memorizes it or uses the chronic as help, bookmark only when

page is unimportant

d. Bookmarks it

g. Frequently used pages are bookmarked in the toolbar, others just saved as normal bookmarks

h. Most frequented pages are bookmarked in the toolbar, others like ebay entries are saved as normal bookmarks

**If you use bookmarks, how many do you think you have? A rough estimate is enough.**

a. 100

b. 30

c. 50

d. 13

**How many bookmarks do you estimate you set per week?**

e. Creates occasionally bookmarks, only a few per week

f. Only creates bookmarks for regularly accessed pages (only index-pages, no single entries or videos), rarely sets bookmarks

**What pages do you bookmark and why? (work, studies, etc.)**

a. Interesting things, useful pages for studies

b. Newspapers and journals, institutes, important information for work

c. Heise magazine, journals, technological things, news

d. Materials for studies, things that are of interest (architecture)

e. Regularly visited news pages that don't change often, special finds and entries that tend to change from time to time

f. Only uses bookmarks so one can tip one letter in the address bar and have the desired page instantly

i. Regularly visited pages like social networks and blogs and webpages that are eventually interesting

j. Daily used webpages like social networks, mail, uni

**Do you visit your bookmarks often? How often do you come back to one?**

e. Regularly visited pages are mostly accessed over the toolbar

f. If required, rarely visited pages, single entries, videos or other stuff are searched for anew

**How do you recognize them months later, if you even have them that long? Do you change the names or descriptions of your bookmarks to fit your needs?**

a. Changes the name (nondescriptive)

b. No, just saves them with Strg+D

c. Just changes it to the title of the page

- d. Changes the name (descriptive)
- e. Position and name are crucial, icons are ignored
- h. Edits the pages after keywords
- i. Saves the bookmark in the bookmark menu, doesn't edit them
- j. Edits the titles

**Do you edit your bookmarks before or after you create one?**

- e. Names are edited as soon as possible so the bookmark is easily recognized
- g. Doesn't edit the bookmarks

**Do you use a classification system to make it easier for you to find something?**

- a. Just files (no command structure)
- b. Just files (no command structure)
- c. files (command structure)
- d. just files (no command structure)
- e. files for videos, music, sports, series and other stuff, which is kind of a temporary storage (command structure)
- f. no files (no command structure)
- g. sometimes a file for whatever bookmarks have accumulated (no command structure)
- h. files for every category (command structure)
- i. files in the toolbar and in the menu (no command structure)
- j. files in the toolbar and in the menu (command structure)

**Are there any recurring problems or is there something essential missing for you? E.g. did you search for a bookmark forever and ever and still didn't find it? When was that?**

- a. Completely forgot bookmark content tags or meta would be nice
- b. Searched for a bookmark a week ago
- c. Bookmarks aren't active anymore something to check that would be useful, searched for a bookmark this week
- d. Never searches for bookmarks
- e. Command structure and routine make it impossible not to find something
- f. Straight before the interview searched for something and didn't find it
- g. Often doesn't find bookmarks because they aren't edited
- h. Sometimes forgets to bookmark something or doesn't find a page

doesn't now how to work with the chronic

- j. Posses many bookmarks which they don't really use or need and therefore can't find the one they search for

**If you found the bookmark, how long did that take and how did you find it?**

- a. Doesn't search for bookmarks would just sift and click through every bookmark and file
- b. Found it on first try
- c. Clicked trough bookmarks because it wasn't as aptly named as thought
- d. Only finds forgotten bookmarks but doesn't search for them
- g. Finds them through alphabetical search or coincidence
- h. Finds them through command structure
- i. Searches with the input field
- j. Long searches full of clicking and sifting through their files in spite of the command structure

**What do you do, if you want to come back to a page and can't find it in your bookmarks?**

- i. Forgot to bookmark a page, Google search in vain
- j. Uses Google, if they can't find it there then it's lost forever (particularly pages found through StumbleUpon)

**Do you use text files to retain data in temporary storage?**

- i. From time to time for research as overview
- j. For research

**How do you like to save your pages more? As a bookmark or as a symbol in the toolbar?**

- i. Toolbar has all the frequently used and important bookmarks, menu the interesting und unimportant bookmarks likes both equally
- j. Likes toolbar more because you find things more easily (all the important things are saved here)

**Would you dedicate more time to the creation of new bookmarks?**

- a. Not really
- b. No
- c. Not that much more time
- d. Only once

**Overall are you satisfied with the existing bookmarks system?**

- e. Very satisfied with the system
- f. Knows that there are more effective ways to use the net but doesn't want to change their habits, the existing bookmark system isn't

appealing enough

- g. Is satisfied that there is a system but it could use some visual enhancements
- h. Likes the systems clear arrangement and absent shenanigans
- i. automatic search-tags would be nice(created by browser)

**Which benefit do you see in a more visual and graphic appearance of the bookmark system? Which disadvantages can you see?**

- e. Benefits = visually more pleasing; disadvantages = reduced speed and connectivity, adjustment period, previously used system maybe not deployable anymore
- f. Can imagine working with a more graphical interface
- g. Benefit = new idea that would probably be very visually appealing; disadvantage = there is a big chance that not everybody likes it
- h. Likes the idea of a new graphic interface but it would have to be just as clearly arranged as the existing one